

PREMIUM PLAN — Client Terms of Service & Agreement

Document: Premium Terms of Service Effective Date: July 2026

Provider: Driveway Digital Tier: Premium Package

1. Scope of Work (Premium Plan)

Driveway Digital ("Agency") provides comprehensive website design, hosting, ongoing maintenance, and priority updates to the client ("Client") under the Premium Service Plan.

- Included Services: Custom multi-page website build, mobile optimization, managed hosting, domain connection, ongoing priority maintenance, and priority content updates.
- Revisions & Updates: Includes priority revisions during setup, plus ongoing monthly text/photo updates upon request.
- Out of Scope: Complete site redesigns or custom web software additions outside the agreed Premium features will be quoted separately.

2. Client Content & Assets

- The Client is responsible for supplying business logos, project photos, text content, and required contact details.
- The Client confirms full rights and ownership for all media and content supplied to Driveway Digital.

3. Payment & Billing Terms

- Recurring Billing: Premium plan fees are billed monthly in advance via automated card payment or Direct Debit.
- Overdue Accounts: Payments overdue by more than 7 days may result in temporary suspension of website hosting and maintenance services.
- Cancellation Policy: Either party may cancel the Premium subscription with 30 days written notice.

4. Intellectual Property & Hosting

- Driveway Digital retains ownership of underlying code structures, design framework templates, and hosting setups during active service.
- All Client-supplied branding, text, logos, and images remain the exclusive property of the Client.
- Upon subscription cancellation, website hosting, domain support, and ongoing updates will cease at the end of the billing cycle.

NEW CLAUSE

5. Domain Registration

Where a custom domain is required, Driveway Digital will cover the cost of initial domain registration as part of the service. The domain will be registered with the Client as the registered owner, and remains the Client's property regardless of subscription status.

Driveway Digital will not withhold domain access or ownership details from the Client at any time. Ongoing annual renewal costs may be passed to the Client or absorbed by Driveway Digital at its discretion.

6. Uptime & Support Limitations

Driveway Digital provides high-priority technical support for Premium plan clients and relies on top-tier third-party hosting providers. Driveway Digital is not liable for temporary outages caused by third-party hosting partners, external domain registrars, or global internet disruptions.

7. Limitation of Liability

Driveway Digital shall not be liable for indirect commercial losses, missed leads, or revenue disruptions resulting from temporary website unavailability or Client-provided content errors.